GOOD PRACTICE GUIDE

(EMPLOYEES/SUPPLIERS/SUBCONTRACTORS)

2025

At Seaside Collection, we believe our success rests on two pillars: our guests and our people. For sustainability to be truly effective, each employee must adopt responsible practices in their daily life, both within the hotel and personally.

This guide is intended to help you better understand the simple actions you can take to reduce environmental impact, protect local communities, and contribute to a fairer, more sustainable future in the Canary Islands.

Support for the local community

Our relationship with the community is essential. Tourism should bring benefits to those who live in the destination, while respecting their culture and traditions. Every action matters to ensure the hotel's presence is positive and valued.

- Respect and fair treatment: Always act with courtesy and professionalism towards guests, colleagues, and residents.
- Photography and privacy: Do not take photographs or record videos of people without permission. In the case of children, only parents or legal guardians may give consent.
- Culture and traditions: Help keep our customs and traditions alive by sharing them with pride and respect. If you are not from the Canary Islands, take an interest in the local culture—respect it and support it so it is not lost.
- Cultural and natural heritage: Play your part in protecting historic, cultural, religious or scientific sites, as well as spaces of special value to the community.
- Protection of vulnerable people: Participate in the training offered by the hotel to identify and report any signs of child abuse or exploitation.

Environment at work

The hospitality sector produces waste, consumes water and energy, and uses products that may impact the environment. Small actions in your working day can make a real difference.

Waste

- Separate waste correctly in line with the hotel's recycling policy.
- Avoid generating unnecessary waste and reduce the use of single-use plastics.

Food

- Avoid food waste: only serve or prepare what you are going to consume.
- If a composting system is available, use it properly: it can reduce more than 90% of emissions from organic waste.

Energy

- Turn off lights, fans, and electrical equipment when not in use.
- Always close doors and windows in climate-controlled areas.
- Adjust thermostats only when necessary and never leave the air conditioning on with doors or windows open.

Water

- Do not leave water running unnecessarily.
- Use low-flush options on toilets.
- Remember that in the Canary Islands, water is a scarce and valuable resource.

Chemicals

- Use only hotel-authorised products, in the correct quantity.
- Wear gloves, goggles, and other PPE where required.
- Avoid pouring into drains or onto the ground.

Noise and light pollution

- Keep unnecessary noise to a minimum, particularly during night shifts.
- Limit the use of exterior lighting that may affect wildlife (e.g. migratory birds).

Material consumption

- Reuse office supplies, tableware or equipment wherever possible.
- Print only what is essential, and use both sides of paper.

Mobility and transport

The way we travel also affects the environment. Choosing more sustainable transport options reduces emissions and improves quality of life in our surroundings.

- Alternative transport: Consider public transport, cycling or walking whenever possible and safe.
- Car sharing: If you drive to work, think about sharing with colleagues.
- Less congestion: Help to ease congestion and parking issues by cutting unnecessary journeys.

Protection of biodiversity and natural areas

The Canary Islands have unique and fragile ecosystems which we must safeguard. Their conservation also depends on how we act in our daily work.

- Local ecosystems: Respect rivers, beaches, dunes, reefs, and forests, which provide natural protection against floods and fires.
- Wildlife: Do not feed or handle animals; it can harm their health and disturb their natural behaviour.

Personal commitment and organisational culture

Being part of Seaside Collection means sharing a common purpose. Your attitude and daily commitment inspire both guests and colleagues to act responsibly.

- Be a sustainability ambassador: Your example encourages others.
- Share ideas for improvement: All suggestions are welcome.
- Ongoing training: Take part in the sustainability training sessions we offer regularly.

Contact and resources

If you have any questions, would like to propose new measures, or need further information on sustainability at Seaside Collection, please write to us directly at: compromisosostenible@seaside-collection.es. We are here to support you and to continue building a hospitality that respects people, culture, and the planet.

Thank you for your commitment and for being an active part of the shift towards responsible tourism at Seaside Collection.